



GUARDSMAN

Excellence in Furniture Care Since 1915



Fabric & Leather Protection Product Warranty

5 year protection against all accidental stains
and accidental damage for all fabric & leather
lounge, dining and bedroom furniture



Food



Beverage



Pet Bodily
Fluids



Pen, Ink,
Marker



Rips, Tears,
Cuts



Burns



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Safeguard your new fabric and leather furniture from accidental stains and damage that come with everyday living



Accidental stains can be caused by almost anything and accidental damage can occur at any time. That's why the Guardsman Fabric and Leather Protection Product Warranties protect your fabric & leather lounge, dining or bedroom furniture for 5 years.*

What does the warranty cover?

Your Guardsman Protection Warranty protects your fabric & leather furniture against **ACCIDENTAL STAINS AND ACCIDENTAL DAMAGE FOR 5 YEARS.***

Who are Guardsman?

Guardsman has been a leading expert in furniture care and repair since 1915. Our Fabric and Leather Protection Product Warranties ensure that you can enjoy your fabric & leather furniture for what it was designed for — relaxing & entertaining friends & family.

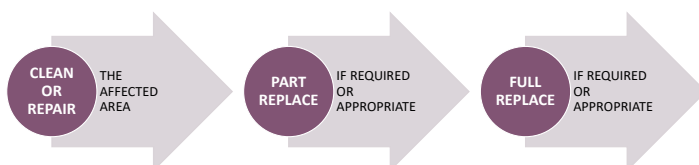
How do I make a claim?

1. Contact Guardsman within 5 business days of the stain/damage occurring
2. Be sure you can identify the cause of the accidental stain or damage
3. Have the invoice for your furniture and Guardsman Warranty handy
4. We'll do the rest!

How does the claim process work?

Our customer service team will investigate a number of options to find the best fix for your stain or damage.

- First step is to see if we can clean or repair the affected area
- If the claim is more complicated we may look to replace the area, ie: replacing cushions or covers or recovering the area with new upholstery or leather*
- In some instances, if it's a really big problem, we may even replace the full piece of furniture!*



Is there any fine print I should know about?

We definitely recommend you **read the full terms & conditions before purchase** — your retailer can provide a copy of the appropriate warranty book for you or visit www.guardsmanaustralia.com

What else do I get?

You'll also receive a Fabric or Leather Care Collection Warranty Kit, containing the following protection and cleaning products:

Fabric Care Collection*

- Fabric Protector
- Fabric Cleaner Level 1
- Deep Fabric Cleaner Level 2

Leather & Pull-Up Leather Care Collection*

- Leather Protect & Preserve
- Leather Clean & Renew
- Ink Remover Wipes[^]

[^]Pull-Up kit doesn't include Ink Wipes

Are the products safe?

Absolutely. Our products are designed for use in the household / domestic environments and are perfectly safe for kids, adults and pets.

Examples of stains & damage we have covered:



Red Wine



Rip



Ink



Cut

Fabric Care Collection



Leather Care Collection



Pull-Up Leather Care Collection



*Kit contents & packaging may vary based on type of fabric or leather warranty purchased

FURNISH FEARLESSLY™

COVERAGE	FABRIC	LEATHER	PULL-UP
ACCIDENTAL STAINS (but not limited to)			
Food & beverage stains	✓	✓	✓
Human & pet bodily fluids	✓	✓	✓
Pen, ink, marker, paint	✓	✓	✗
Dye transfer from hair dye, clothing, newspapers & magazines ¹	✓	✓	✓
Lipstick, nail polish & other cosmetics	✓	✓	✓
Spray tan	✓	✓	✓
Glue & wax	✓	✓	✓
Bleach & other acids	✓	✓	✓
Dirt & mud	✓	✓	✓
Soaps, shampoos & detergents	✓	✓	✓
Tar, grease & oil	✓	✓	✓
Caustic solutions	✓	✓	✓
ACCIDENTAL DAMAGE			
Rips, Cuts, Tears, Scratches	✓	✓	✓
Burns	✓	✓	✓
EXCLUDED STAINS & DAMAGE (not covered by Guardsman, including)			
Pet damage such as clawing, scratching or chewing	✗	✗	✗
Manufacturing faults & defects, leather peeling or cracking	✗	✗	✗
Misuse, abuse or arising from lack of care & maintenance	✗	✗	✗
Build up of dirt, grime, sweat marks, oil	✗	✗	✗
Odours, discolouration & fading	✗	✗	✗
¹ See warranty book terms & conditions for full dye transfer coverage.			

Fabric Protector can be used on all fabric upholstery,
Level 1 and 2 Cleaners are not suitable for use on silk.
Leather Protector & Cleaner are safe for use on aniline, semi-aniline, finished & bonded leathers and vinyl.
Ink Remover Wipes are for use on finished & bonded leathers only.

Fabric
Warranty T&Cs



Leather & Pull-Up
Warranty T&Cs



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^{*}Terms and conditions apply. Refer to the warranty book for full details (available at guardsmanaustralia.com). Our goods come with guarantees that cannot be excluded under the Australian Consumer Law and also safeguards consumers in New Zealand under the Consumer Guarantees Act. You are entitled to a replacement or a refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.